

ORDERING PROCESS

STEP 1: CHOOSE A DESIGN

Please specify your design preferences.

- ✓ Clients are **required** to provide us a **sample design picture** or you may seek ideas online for us to create a similar concept.
- ✓ If you're lacking design ideas, *don't worry!* You can select from our **pre-made designs** and still fully customize them.
- ✓ Specify **details** for changes or additions.



STEP 2: UPFRONT PAYMENT

*Have you already chosen your **ONE** favorite design?*

- ✓ Before we start designing your shirt, an **upfront payment** of \$10 is required to **secure and confirm** your service, which will be included in your total payment.

STEP 3: DESIGNING PROCESS

We provide **1 FREE DESIGN** & 3 minor adjustments after completion.

- ✓ Share any more details **before** we begin the design process.
- ✓ **Provide** a list of names with details if required.
- ✓ The design process usually takes **1-3 working days**.

Changed of mind after the artwork was already designed?

- ✓ **Major changes** to artwork will incur a fee of \$5 per change.
- ✓ **New design** change incurring a fee of \$10.
- ✓ Consider your upfront payment as a design fee charge if you cancel your order - **no refunds**.

STEP 4: JOB ORDER APPROVAL

Your order will be ready within 7-14 days after receiving the **confirmed job order and 50% deposit**.

STEP 5: COLLECTION

Your order is now available for collection!
Please ensure full payment is settled upon collection.

PROSES ORDER

STEP 1: PILIHAN DESIGN

Sila nyatakan pilihan design biskita

- ✓ Pelanggan **dikehendaki** memberikan **contoh gambar design** untuk kami mencipta konsep yang serupa.
- ✓ Jika biskita kekurangan idea, jangan risau! Biskita boleh memilih design daripada **design tersedia** kami.
- ✓ Nyatakan **butiran** jika ada perubahan / tambahan design.



STEP 2: BAYARAN PENDAHULUAN

sudahkan biskita memilih **SATU** design kegemaran anda?

- ✓ Sebelum kami reka design biskita, **bayaran pendahuluan \$10** diperlukan untuk menjamin dan mengesahkan perkhidmatan anda, yang nanti akan dimasukkan dalam jumlah bayaran.

STEP 3: PROSES DESIGN

Kami menyediakan **1 DESIGN PERCUMA** & 3 perubahan kecil setelah siap

- ✓ Kongsi sebarang butiran lanjut **sebelum** kami mula proses design.
- ✓ **Sediakan** senarai nama dengan butiran jika ada.
- ✓ Proses design selalunya mengambil masa **1-3 hari bekerja**.

Perubahan selepas design sudah direka?

- ✓ **Perubahan besar** - bayaran \$5.
- ✓ **Design baru** - bayaran \$10.
- ✓ Jika biskita membatalkan order, bayaran pendahuluan akan **tidak dikembalikan** dan dianggap sebagai caj yuran design.

STEP 4: JOB ORDER

Baju order biskita akan siap dalam masa 7-14 hari selepas biskita **mengesahkan JOB ORDER dan deposit 50%**

STEP 5: ORDER SEDIA

Order biskita sudah sedia untuk diambil!

Sila pastikan bayaran penuh dijelaskan semasa pengambilan.

